



The Rockstar's Guide to CCGC

Volume 01 | Issue 3 | Winter 2023

Happy New Year Rockstars!

Welcome to our 3rd issue and first of 2023! It has been quite a year for The Guidance Center and all of our Rockstars! 2022 was a year of reset and refresh with a focus on relationships, processes, and collaboration. We look quite different than we did coming into the year and have grown tremendously as a team! I invite you to look back on 2022 and all that we've accomplished together. Thank you for a wonderful 2022 and a strong start to 2023 – I can't wait to see what amazing things this year has in store.



2022 Highlights!

January 2022:

Onsite Visit with Genoa Pharmacy Implementation to identify and map out space for future build!

February 2022:

Welcome Barbara Marchiano, CFO!

MHJI Updates

Kathy Quint

MHJI had lots to celebrate in the last quarter of the year:

One individual received a housing subsidy & two individuals successfully completed the program and are being supported by CSS to aide in maintaining community tenure. I would like to thank Tara Nardi for her many years of services to the MHJI program and wish her well in her transfer to screening and continued work with ARRIVE.



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IFSS

Shawonne Patterson

The Intensive Family support program (IFSS) provide support services and referrals to caregivers of individuals who have a mental health diagnosis. The IFSS family support specialist facilities weekly support groups and bi-weekly Psycho-education groups, as well as in home support services. During the month of October, the program started a walk for wellness weekly group, meeting individuals in the community to walk at the Cumberland Mall. IFSS continues to participate in community resource events monthly and has collaborated with Churches, police stations, as well as other community agencies to bring awareness of services that the agency provides and develop partnerships throughout Cumberland County.



2022 Clinical Programing, Growth & Development Reflections

Liz Woods

2022 was an exciting year in our clinical programs. Here are just some of the highlights.

We started off in February with a physical plant inspection by DMHAS. Residence staff worked hard to get all of the homes looking their best! We had our tri-annual audit in the Spring which while it was not perfect, we were able to get our license renewals for several of our programs and are working to get our final licenses. We also rolled out a collaborative treatment plan for our Clients. Staff from different programs worked together and continue to in an effort to provide more cohesive services to our Clients. We also developed a “Subsidy Only” program to address the DMHAS requirements for clients receiving subsidies. We began in 2022 to look at the quality of our services and introduced a Crisis Plan for all Clients to assist them and us addressing crisis situations. Our Crisis program has been working with partners in the state and local police departments as well as the prosecutor’s office on the ARRIVE program and will be expanding in 2023 to become the first county wide program in New Jersey!

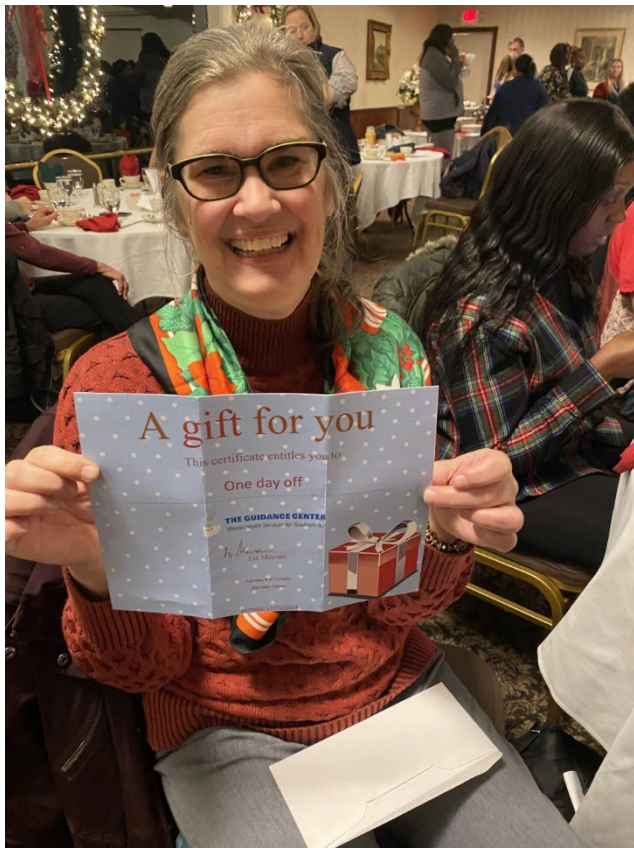
We spent a good portion of our time looking at our processes and doing our best to streamline processes and maximizing on efficiencies while enhancing the quality of our services. We will continue to work on these efforts in 2023.

We have had internal staff promotions in our clinical programs as well. Kathy Quint was promoted to Director of Case Management services, Stephanie Locatelli who recently received her LCSW moved to the Outpatient Director position, Denise Rivera received her Master’s degree in Social Work and was promoted to Director of Residential Services, Tonnette Stubbs received her LSW and was promoted to Assistant Director of CSS, Lataya Gomez was promoted to

Coordinator of Residential Services, Ashton McGrath was promoted to Director of Adult Partial Care and Celiese Flitcroft was promoted to Performance and Compliance Director.

We spent time this year in training staff and hope to continue to do so in 2023. Of note, Stephanie Locatelli and I went to a trauma conference in November with the hope of bringing some added training and services with respect to trauma to our staff and clients. DJ and Elvira attended the International CIT conference in August to continue to learn best practices in working with clients who are in Crisis.

All of this is to say we have great clinical programs and even better teams. It is my absolute privilege to work with such dedicated teams.



April 2022:

Employee Portal Launched!
DMHAS Triennial Inspection Completed Successfully

May 2022:

Welcome Sandra Donley, Director of Human Resources!

June 2022:

New & integrated recovery plan implemented!
The Rockstar's Guide first issue!
Employee Appreciation Event!
New Well Dug

July 2022

ACT_Cess Trainings Begin!





Supportive Employment Services Updates:

Shawonne Patterson

The Supportive Employment program (SES) continues to work towards assisting individuals that is seeking full-time or part-time employment. Supportive Employment seeks partnerships through Job Developments in the community and is happy to congratulate 2 participates, both obtaining employment in the Month of November. One of the individuals that has obtained part-time employment is from CCGC residential program. The SES program continues to work towards building and is now accepting referrals for those who are interested in exploring their employment opportunities and finding employment that fit their needs.



Onsite & Out of This World: Outpatient

Stephanie Locatelli

Toni Tees was selected as our Employee of the Month for the month of September and *Georgia Wettstein* was selected as our Employee of the Month for the month of December! Both staff were and are recognized for their ongoing support and dedication to their team(s) and consumers!

OP has begun conducting a weekly clinic for new consumers on Wednesday mornings for all community, hospital, and crisis referrals as of October. This new clinic moved on site in late December.



August 2022:

ACT_Cess Trainings: *Strategies to Deal with Adolescents & Cognitive Behavioral Therapy*

September 2022:

ACT_Cess Trainings: *Dialectical Behavioral Therapy & Diversity & Cultural Competence*

October 2022:

First Annual Employee Wellness Day!

Act_Cess Training: *Conflict Resolution & Performance Management*

November 2022:

Employee Dashboard Launched

ACT_Cess Trainings: *Substance Use Disorder*

Electronic Timesheets Launched – Pilot Groups

Final Well Inspection

Genoa Pharmacy Opens!

December 2022

ARRIVE Expands to include Bridgeton Police Departments!

ACT_Cess Trainings: *Strategic Planning & Substance Use Disorder*

First Annual Holiday Gathering at Savoy Inn

WELL APPROVED!

Onsite Services Return at APC & OP from March 2020 Closure!

Get Involved!

We are looking for new members for our CEI (Cultural Excellences Initiative) Committee and our Employee Morale Committee! This is a great opportunity to meet co-workers, be a voice for your peers, and get engaged in some exciting new projects and events with the agency!

Email Celiese Flitcroft, cflitcroft@ccgnj.org if you are interested in joining CEI.

Email Sandra Donley, Sdonley@ccgnj.org if you are interested in joining Employee Morale.

Next Issue....

Share your experience, successes and recognize a fellow Rockstar! Email Taylor Hagee, THagee@ccgnj.org for any contributions you would like to make to the Spring Newsletter. Please send submissions by 3/31/2023

Go Ahead and Ask! We know you have questions, and we would love to hear them! Please email info@ccgnj.org a question you would to be submitted to Leadership for this section of newsletter. You will not be named in the newsletter for questions asked, unless requested.

